

## PRIVACY POLICY

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As of January 1, 2004, Ontario Realtors were required to comply with the Personal Information Protection and Electronic Documents Act (PIPEDA), which came into effect for all commercial activities in most provinces of the country.

Under this privacy law organizations may not collect, use or disclose personal information without the individual's knowledge and consent. Personal information means information about an identifiable individual, but does not include the name, title or business address or telephone number of an employee of an organization. Basically, any information that can identify an individual is considered to be personal information.

The 10 Privacy Principles set out in Schedule 1 of PIPEDA form the key business obligations of privacy and the key consumer rights of privacy. A practical application of those 10 Privacy Principles for REALTORS is contained in the CREA Privacy Code, which can be found in the Legal-Privacy Compliance section of the OREA website, at [http://www.orea.com/index.cfm/ci\\_id/5871.htm](http://www.orea.com/index.cfm/ci_id/5871.htm)

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